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12/19/01

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December 19, 2001

ATTORNEY DOCKET NO. 06502.0383  
CUSTOMER NO. 22,852



**Box PATENT APPLICATION**  
**Commissioner for Patents and Trademarks**  
**Washington, DC 20231**

New U.S. Patent Application

Title: SYSTEMS AND METHODS FOR PROVIDING  
A CUSTOMER RELATIONSHIP MANAGEMENT  
ARCHITECTURE

Inventors: Lewis CURTIS and John CRUPI

Sir:

We enclose the following papers for filing in the United States Patent and Trademark Office in connection with the above patent application.

1. Application- 27 pages, including 3 independent claims and 25 claims total.
2. Drawings- 5 sheets of drawings (Figures 1-5).
3. Declaration and Power of Attorney.
4. Recordation Form Cover Sheet and Assignment to Sun Microsystems, Inc.
5. The filing fee is calculated as follows:

Basic Application Filing Fee					\$740	\$ 740.00
	Number of Claims		Basic	Extra Claims		
Total Claims	25	-	20	5	x \$18	90.00
Independent Claims	3	-	3	-0-	x \$84	-0-
<input type="checkbox"/> Presentation of Multiple Dep. Claim(s)					+\$280	-0-
Subtotal						\$ 830.00

Reduction by 1/2 if small entity	- -0-
TOTAL APPLICATION FILING FEE	\$ 830.00

6. A check for \$870.00 is enclosed. The fee includes:

\$740.00 filing fee; and  
\$90.00 additional claims fee.  
\$40.00 Assignment recordation fee

Please address all correspondence with respect to this application to:

Finnegan, Henderson, Farabow,  
Garrett & Dunner, L.L.P.  
1300 I Street, N.W.  
Washington, D.C. 20005-3315

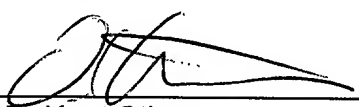
Please accord this application an application number and filing date and record and return the Assignment to the undersigned.

The Commissioner is hereby authorized to charge any additional fees due and any other fees under 37 C.F.R. § 1.16 or § 1.17 during the pendency of this application to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

By: \_\_\_\_\_

  
D. Kent Stier  
Reg. No. P-50,640

DKS/sg  
Enclosures